

# Steps To Establishing Performance Measurement Management and Improvement (PMMI) Systems

Person-Centered practice is:

- COLLABORATIVE
- Aimed at COOPERATION with persons by demonstrating RESPECT and TAILORING care
- INVOLVING and EMPOWERING them in decision making
- ADVOCATING with and for them to meet their needs
- Recognizing the person's experiences and knowledge
- Involves TEAM and ORGANIZATION factors

Core Values of Person-Centered Care:

- RESPECT the person
- INFORMATION gathered from the person and utilized to develop plan
- ESTABLISH and MAINTAIN care to enable COLLABORATION with the person
- The person is the EXPERT

