# The Value of carfinternational Accreditation

Our involvement with CARF has benefited the people we serve beyond belief.

We have become even more customer driven and outcomes based.

CARF has demonstrated that you can be rural and deliver quality care.

-accredited provider



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## Today, accreditation is more important than ever for health and human services providers.

In a market where persons served can make choices, how do you know they will choose you? More and more, persons served look for accredited organizations as a sign of quality before choosing a service. Accreditation assures persons served that an organization is committed to encouraging feedback, continuously improving services, and serving the community.

For a provider, accreditation demonstrates its commitment to enhance performance, manage risk, and distinguish itself from competing organizations.

## When you decide to become accredited, choosing the right accrediting body is essential.

You need an accrediting body that is the best fit for your unique blend of services. You need an accrediting body that is internationally recognized for its independent, external peer review process and relevancy of standards in the field of health and human services. You need an accrediting body that will not only accredit your services, but will also add real value to your organization. You need CARF.

CARF has been a leading, independent, nonprofit accrediting body of human services since 1966. With guidance from the field, including providers, funders, and, most important, the persons served and their families, we develop standards that are focused on outcomes and the satisfaction of the persons served. And, with no hidden charges or surprise interpretations of standards, our accreditation process is transparent.

## Have Confidence in Your Choice

## Perhaps you are wondering, "Is CARF accreditation worth the effort?" The answer is Yes!

True, it is not as simple as paying fees and receiving a certificate. A rigorous set of organization and program standards are applied during an on-site survey. We are not, however, a policing commission. CARF has a consultative, rather than inspective, survey process. We work with you to help you meet the standards.

Accountability and quality are the objectives, yet our approach allows your organization to incorporate the standards into practices that reflect your unique mission, vision, and identity as a human service provider. CARF accreditation is more than a certificate on the wall. It is evidence that your organization strives to improve efficiency, fiscal health, and service delivery—creating a foundation for continuous quality improvement and consumer satisfaction. Insurers, third-party payers, and governmental regulators consider CARF-accredited programs and services as a lower risk as they have demonstrated transparency and accountability through the accreditation and survey process.

Ultimately, our greatest value is assuring the persons you serve, and their families, that your services are focused on their unique needs.

Accreditation.

Demonstrate your

commitment

to quality.

The actual process was both encouraging and enriching for all who participated. The opportunity to do a self review, establish our teams to address the areas we identified as needing attention, and take the required actions to achieve our goals created "defining moments" in our twenty-two year history.

Would we do it again? Absolutely. Would we recommend the process to others? Without hesitation. Have we experienced an overall positive impact? Immeasurable.

And most important, our consumers have felt the impact of our commitment to the process.

-accredited provider

Through the CARF accreditation process we were able to identify and address gaps in our service delivery methods.

The CARF process also provided uplifting affirmation that our organization was succeeding in many areas.

CARF is an incredible community of service providers sharing best practices and ideas that ultimately result in better services for clients. For our organization the three-year accreditation award was proof we were providing high quality services and a wonderful boost to staff morale throughout the entire organization.

—accredited provider

### **Program Areas:**

- Comprehensive Integrated Inpatient Rehabilitation
- Outpatient Medical Rehabilitation
- Home and Community Services
- Residential Rehabilitation
- Vocational Services
- Interdisciplinary Pain Rehabilitation
- Occupational Rehabilitation
- Independent Evaluation Services
- Case Management
- Pediatric Specialty
- Amputation Specialty
- Brain Injury Specialty
- Cancer Rehabilitation Specialty
- Spinal Cord Specialty
- Stroke Specialty



Full programs descriptions at: <a href="www.carf.org/Programs/Medical/">www.carf.org/Programs/Medical/</a> Full description of the Accreditation Process at: <a href="www.carf.org/Accreditation/AccreditationProcess/">www.carf.org/Accreditation/AccreditationProcess/</a>