## **Steps To Establishing Performance Measurement Management and Improvement (PMMI) Systems**

## **Person-Centered practice is:**

- COLLABORATIVE
- Aimed at COOPERATION with persons by demonstrating RESPECT and TAILORING care
- INVOLVING and EMPOWERING them in decision making
- ADVOCATING with and for them to meet their needs
- Recognizing the person's experiences and knowledge
- Involves TEAM and ORGANIZATION factors



**Develop action plan Prioritize goals Identify causes/trends** 

**Identify gaps and opportunities** 

Strategy for collection and use of data Awareness campaign to unify and educate Customize to the scope of your unique business

Based on person-centered care principles and values **Self Assess – Gaps/opportunities/factors/barriers** Teamwork - Clear purpose, defined roles, active engagement Leadership responsibility and accountability – Support, resources

**Core Values of Person-Centered Care:** 

- RESPECT the person
- INFORMATION gathered from the person and utilized to develop plan
- ESTABLISH and MAINTAIN care to enable **COLLABORATION** with the person
- The person is the EXPERT